

Appendix 16

Officers at Red Cross Society of Haidian District, Beijing

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Phone Number: 86+10-68317551

Summary

1. The organ donation work in Beijing is still in the preparatory stage. Originally, they have always been in the preparatory stage, and this department has just been set up for them this year.

2. Now our district is mainly undertaking the propaganda work for organ donation from the deceased, and other work has not been implemented.

3. Investigator: When I called the municipal Red Cross, Wang Zhaohui's office had not started any work after being established six years ago.

Officer-on-duty: Right.

4. Investigator: That is similar to what Wang Zhaohui said. So, your organ donation has not yet been carried out yet?

Officer-on-duty: Of course (not). Since the municipal society hasn't implemented it, it is even more impossible to carry it out on the district-level! We are definitely doing it according to the unified deployment of the city, and there are fewer personnel in our district.

5. Investigator: You said it would be very long, and you can't launch it this year?

Officer-on-duty: No, we can't.

Phone Investigation Recording

Officer-on-duty: Hello? This is District Red Cross Society.

Investigator: Hello! How are you? Is that the Haidian District Organ Donation Workstation of Beijing Red Cross?

Officer-on-duty: This is the Red Cross Society of Haidian District. Who is that?

Investigator: Red Cross Society? I know the Red Cross, it is that Red Cross. Do we also have organ donation here?

Officer-on-duty: Oh, we... are you personally donating organs?

Investigator: Oh, no. I am from Datong Red Cross, and I want to ask about this. How do we carry out this work? Because our work has not been carried out very smoothly, and we haven't done... done well. I want to ask you how you've been doing this regarding organ donation. We want to learn from you.

Officer-on-duty: Oh, now the person in charge is not here, do you want to leave your phone number?

Investigator: Oh, I just want to ask, for general information. Because I... I called Beijing Red Cross. He said that they hadn't started yet. (I think) maybe the lower

(level) like you might have started (organ donation). He said that his city didn't do it. Is that right? Hello?

Officer-on-duty: Hello! How are you?

Investigator: Hi, hello, hello! Can you hear me?

Officer-on-duty: Yes, please continue, your voice is a little far away.

Investigator: Oh, it's a bit far away, because I'm calling from Datong. So, I want to ask, that is, because we are close to Beijing, and because organ donation at our Red Cross is not carried out very well. Our leader said, "You can ask Beijing. They must do a better job, and they must do better than us, because it is the capital, and they would definitely do better." So, I just want to ask, how the organ donation is carried out (on your side). And now the donation work is good? That is, organ donation?

Officer-on-duty: How to carry it out?... It is like this... it is like this here...

Investigator: Please speak (up). Your voice is too low! Please speak.

Officer-on-duty: (whispers to someone else) It is like this here. The organ donation has a registration form, which can then be filled directly online.

Investigator: Oh, that is...

Officer-on-duty: (A female voice answers the phone) Hello, hello, hello, how are you?

Investigator: How are you? Hello. How are you?

Officer-on-duty: Hi, please speak, please speak.

Investigator: I'm from Datong Red Cross, because our organ donation is carried out very badly. I don't know how to carry out such work.

Officer-on-duty: Which Red Cross Society are you from?

Investigator: I am from Datong, Datong of Shanxi, closer to Beijing.

The duty officer: Oh, oh, I see. The organ donation work in Beijing is still in the preparatory stage. Yes... not doing well, relatively falling behind in the country. Since it has not established... that is... it has been in the preparatory stage, we just opened this year, established such a unit in the Red Cross Society. Now in terms of specific work, our district is mainly undertaking the propaganda work for organ donation from the deceased, and other work has not been implemented. If you want to ask related questions regarding this area, I suggest you to contact the municipal Red Cross, because the municipal Red Cross has a newly established institution responsible for the work in this area.

Investigator: Yes, because when I called the municipal Red Cross, Wang Zhaohui's office had not started any work after being established six years ago.

Officer-on-duty: Right.

Investigator: Maybe the lower-level districts do better?

Officer-on-duty: In the district, we are doing some propaganda work, and other work

has not been carried out. We are working according to the deployment of the municipal branch.

Investigator: Oh, that is, you lower level... he said that it might be underway at the lower level.

Officer-on-duty: We do this, print some promotional leaflets, and hand them out to people. If anyone comes to consult us, we would answer some of his questions and then guide him to register online. We are doing this kind of work, not anything further.

Investigator: Oh, that is... That is similar to what Wang Zhaohui said. So, your organ donation has not yet been carried out yet?

Officer-on-duty: Of course (not). Since the municipal society hasn't implemented it, it is even more impossible to carry it out on the district-level! We are definitely doing it according to the unified deployment of the city, and there are fewer personnel in our district.

Investigator: Oh, oh, so this is the case.

Officer-on-duty: Yes.

Investigator: I will contact you later if we have time. When you are doing it well, when you start doing it, we will learn from you.

Officer-on-duty: No, it is estimated that our process will be very long.

Investigator: You said it would be very long, and you can't launch it this year?

Officer-on-duty: No, we can't.

Investigator: Oh, what's the reason?

Officer-on-duty: The department has just been established.

Investigator: Oh, just established. You said that it was just established this year?

Officer-on-duty: Yes, just established. Originally, they have always been in the preparatory stage, and this department has just been set up for them this year. It is estimated that the work will be conducted little by little.

Investigator: Oh, it has just been approved, so just approved, and no formal work has been carried out.

Officer-on-duty: They have always been preparing for it and doing some basic work.

Investigator: Then you said this preparation... preparation work?

Officer-on-duty: We don't know the specific situation in the city. However, there has been no specific implementation of this work in the city. There is no specific development in our district, except for a little propaganda.

Investigator: Oh, good, good, thank you. When you start doing it, we will learn from you. All right, then I... then I can call other provinces. Okay, thank you for your

recommendation.

Officer-on-duty: Oh, oh. Yes, good.

Investigator: Goodbye, goodbye.